

COMMUNITY TRANSIT SERVICE SURVEY

This survey is being conducted by the Metropolitan Area Planning Council, on behalf of and in partnership with the Town of Bolton.

The Town of Bolton is exploring opportunities for improving local and regional public transportation services for township residents. This survey is focused on gathering information and suggestions on enhancing transit options within Bolton and to destinations outside the town. The survey will help determine the types of improvements most beneficial to area residents and businesses.

Please complete one survey for each adult in the household. When you are done, please drop it off or mail to the address on the back. It can also be found online www.surveymonkey.com/s/4BOLTON

1. Are you a Bolton resident or do you work in Bolton? (Check all that apply)

- Resident Work in Bolton
 Both Neither

2. Where is your home location? (Optional)

Street Address or Closest Intersection / Town / Zip Code

3. Do you presently use public transit for any of the following purposes? (Check all that apply)

- Social/recreational Faith Organization
 Doctor's/Hospital visit Shopping
 Other: _____

4. Which services do you use? (Check all that apply)

- MBTA/RTA/Community Bus Train
 Church Bus/Van Private Shuttle/Van
 Para-Transit/On-Demand Council on Aging Van
 Zipcar/Car-Sharing Other: _____

5. If you do not use public transit for any of your travel needs, how much do the following affect your decision not to use it? (1 = Very Much to 5= Not at All. Circle one for each statement that applies.)

- 1 2 3 4 5 Transit service not available when I want to travel
1 2 3 4 5 Need access to vehicle during the day
1 2 3 4 5 Transit takes too long
1 2 3 4 5 No Parking at Train Station
1 2 3 4 5 Use Private Shuttle/Taxi/Limo
1 2 3 4 5 Transit service does not go to my destination
1 2 3 4 5 Transit too confusing to use
1 2 3 4 5 Cost of Transit Fare is too high
1 2 3 4 5 Physical Disability
1 2 3 4 5 Concern about Personal Safety

6. What would be the most convenient time for transit to be available in order for you to use it? (Check all that apply)

- Before 6:00 AM 12:00 – 3:00 PM
 6:00 – 8:00 AM 3:00 – 7:00 PM
 8:00 – 10:00 AM After 7:00 PM
 10:00 – 12:00 Noon Weekends

7. To what degree would the following improvements make you want to use public transit service? (1 = Very Much to 5= Not at All)

- 1 2 3 4 5 Transit stop located closer to my home
1 2 3 4 5 More frequent transit service
1 2 3 4 5 More transit routes in the town
1 2 3 4 5 Better transit service during the middle of the day
1 2 3 4 5 More parking at the Train Station
1 2 3 4 5 Lower transit fares
1 2 3 4 5 Improved schedule information
1 2 3 4 5 Employer offered flexible work hours
1 2 3 4 5 Additional park and ride locations
1 2 3 4 5 Shuttles connecting to commuter rail
1 2 3 4 5 Other: _____

8. If you currently work, where is your workplace location? (If elsewhere, name town/city)

- Bolton Elsewhere _____

9. If you currently work, how do you get to work? (Check all that apply)

- Drive Alone Carpool Bus
 Bicycle Walk Train
 Other: _____ N/A

10. If you use public transit for your work commute, please answer the follow questions:

a) Is a personal car available for your trip to work?

- Yes No Sometimes

b) How do you get to public transit?

- Walk to Transit Stop/Station Bicycle to Transit Stop/Station Drive to Train Station
 Drive to Park-n-Ride Lot Get dropped off Other: _____

c) How would you get to work if public transit was not available?

- Car Carpool Would not make trip
 Taxi Walk/Bicycle Other: _____

11. To improve public transit service for all users in Bolton, what new destination(s) would you like to see included on a bus/shuttle route(s)? (Check all that apply)

- Town Center Train Station
 Local shopping centers or malls
 Medical Services/Health Centers
 Parks and recreational areas
 Business Parks Park and Ride Lots
 Other: _____

12. How likely would you be to use local bus or shuttle service if it were improved? (Choose one)

- Definitely Would Use Regularly
- May Use Regularly
- Would Not Use Regularly
- Definitely Would Not Use At All
- Don't Know

Please tell us about yourself ...

I am ... Male Female

My age is ... Under 18 18-64 Over 65

There are _____ (number of) people in my household including myself.

There are _____ (number of) vehicles in my household.

Are there things you think Bolton could do to improve public transportation:

If you would like to be contacted or be involved in future work on this issue, please provide the following information: (Optional)

(name)

(Address)

(email address)

Disclaimer: Personal information collected through this survey will only be used by MAPC and the Town, and will not be distributed to outside parties.

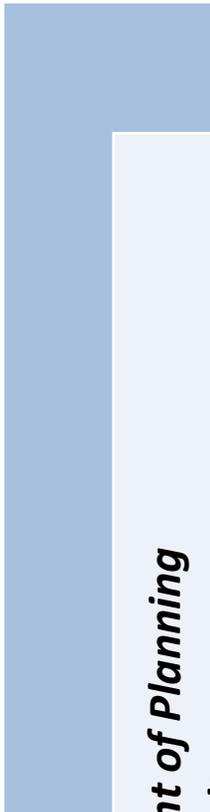
This survey can also be completed online:
www.surveymonkey.com/s/4BOLTON

Thank you for your time and participation

For any questions related to this survey, please contact Eric Halvorsen at ehalvorsen@mapc.org or 617-451-2770.

When you are done, you can;

1. Drop your survey off at the Planning Department at Bolton Town Hall, or
2. Mail the survey in to the address on the back. Fold the survey; add your return address and a stamp.



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